



PROVEDA
leading you to success

BE PART OF

one of the fastest growing DIRECT SELLING COMPANY

Become Our New Franchise Partner

Proveda Mart/ Shoppe offer a state of the art infrastructure with all major system enabled pick up and touch and feel point at one of the towns. We offer uniqueness with availability of more than 190+ products in the Personal Care , Home Care , Health Care and Skin Care.

Why Proveda Mart / Shoppe than any other Store?

Products : Availability of more than 190+ products as per the need of the products at any point of time

Standardisation : Across World each Mart / Shoppe would have standardised design and branding. Will follow International standard for the interior and branding.

Training and Education : Regular training and education for Products and software would be provided.

Sales Generation : With the support of the Mart / Shoppe company would be supporting in terms of sales generation.

Area Exclusivity : Mart would be given an exclusivity of 7km radius and Shoppe 3km radius.

Margin : Best Margin has been provided in the industry .

2 Source of Income : Any consultant has full open right to open Mart / Shoppe. Hence he get 2 source of income as our family member one as a consultant and also as a Mart/Shoppe owner.

PROVEDA SHOPPE/MART MARGIN

INVESTMENT	10 LAC	5 LAC	50K TO 2 LAC
CATEGORY	DIAMOND	GOLD	SILVER/SHOPPE
FMCG/AGRO	UPTO 8%	UPTO 7%	UPTO 6%
WELLNESS	UPTO 12%	UPTO 10%	UPTO 8%
PERSONAL CARE CC & WINTER CARE	UPTO 8%	UPTO 7%	UPTO 6%

Payment Details :

Bank Name - Axis Bank Ltd	Account No. - 919020037756746	RTGS / IFSC Code (Only for NEFT/RTGS)- UTIB0000473
Bank Location - Basant Lok Complex , Vasant Vihar, Delhi		

For New Mart / Shoppe Call on our

Toll free no.: **1800-103-0214**
Timing : 10am -7pm (Monday to Saturday)
care@provedaindia.com

Guidelines:

- please paste your passport-sized photograph here*

Title (Dr/Mr/Miss/Ms)

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Title (Dr/Mr/Miss/Ms)

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[illegible]

Address:

[illegible][illegible][illegible]

Date of Birth:

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Gender: M F (circle as appropriate)

Married: Y N (circle as appropriate)

1. Educational Qualification (beginng with the most recent):

Qualification	Year of Passing	Name of Institution

2. Current Occupation: (Please Tick)

a) Service ☐

b) Business ☐

c) Both ☐

To be filled in by those in service

Name of the current employer :

Designation : _____

Previous Work Experience :

Period	Organization Name	Designation	Responsibilities

To be filled in by those in business:

Company Name(s)	Proprietary/ Partnership/ Private Ltd./ Public Ltd.	Nature of Business	Products / Services offered	Years in Business	Number of People Employed	Turnover (Rs.)
						Last 3 Years

3. Does your professional background involve any of the following? (Please tick the appropriate box)

- | | | | |
|-------------------------|--------------------------|-----------------------------|--------------------------|
| 1. Marketing/Sales | <input type="checkbox"/> | 2. Health Care | <input type="checkbox"/> |
| 3. Education/Training | <input type="checkbox"/> | 4. Profit Center Management | <input type="checkbox"/> |
| 5. Small Business Mgmt. | <input type="checkbox"/> | 6. Other (Specify) | <input type="checkbox"/> |

4. Are you currently associated with any professional group/association? Yes ☐ No ☐

If yes, give details: _____

SECTION II: THE PROPOSED CENTRE

1. How do you propose to set up the center?

- | | | | | | |
|----------------|--------------------------|-------------|--------------------------|--------------|--------------------------|
| Proprietorship | <input type="checkbox"/> | Partnership | <input type="checkbox"/> | Private Ltd. | <input type="checkbox"/> |
| Public Ltd. | <input type="checkbox"/> | Society | <input type="checkbox"/> | Trust | <input type="checkbox"/> |

Is the Proprietorship/Partnership/Company/Already in existence?

- a) Yes ☐ No ☐

If yes, what is the name of the Business/Firm/Company _____

2. City Town where you propose to setup the new venture _____
located in the state of _____

3. When do you propose to setup the new venture?

- | | | | | | |
|-------------|--------------------------|----------------------|--------------------------|--------------------|--------------------------|
| Immediately | <input type="checkbox"/> | Within next 3 months | <input type="checkbox"/> | Next 3 to 6 months | <input type="checkbox"/> |
|-------------|--------------------------|----------------------|--------------------------|--------------------|--------------------------|

4. Do you already possess a site?

- Yes ☐ No ☐

5. Which concept are you interested in ?

- | | | | | | |
|---------------|--------------------------|----------------|--------------------------|--------------------|--------------------------|
| Mart (5 Lacs) | <input type="checkbox"/> | Mart (10 Lacs) | <input type="checkbox"/> | Shopper (2-4 Lacs) | <input type="checkbox"/> |
|---------------|--------------------------|----------------|--------------------------|--------------------|--------------------------|

Company's /Firm's Name

Company's Pan No.

Tin No./CST No.

Bank's Name

Bank's A/c No. IFSC Code

Introducer's Information

Name

ID No. E-Mail: Mob No.

This form has no cash value. The form should be submitted at any of the Proveda Marketing India Pvt. Ltd. office.

Declaration: This application is a contractual agreement between the undersigned and Proveda Marketing India Pvt. Ltd. as per the rules and regulations.

The undersigned accept full responsibility of their actions in relations to the Proveda Marketing India Pvt. Ltd. business.

I/We confirm that the information set forth is accurate and that I/we have read all the terms and conditions.

Terms & Conditions for Mart/Shoppe

1. As per Direct Selling Rule, mandatory KYC documents (i.e GSTIN, Adhar Card, Rent Agreement Copy /Latest Electricity Bill, PAN, Bank Passbook/ Cancelled Cheque etc.) For opening a Franchise, mandatory documents should be uploaded online on ProvedaIndia website and all should be self-attested.

Proveda Franchise Terms and Condition should be read carefully and accept with OTP on Registered Number which validates that clauses mentioned on Terms and Condition accepted by Franchise Holder.

2. As per Direct Selling Rule, It is mandatory for all the Franchise to provide their email addresses along with the mobile number having what's App to register in the company records

3. A Franchise is liable to be registered under GSTIN (Goods and Services Tax Identification Number) as per the Consumer Protection (Direct Selling) Rules, 2021.

4. It is mandatory for Franchise to obtain FSSAI License for small businesses in India who are involved in selling food products. Franchise can obtained the License/Registration online from the official website of FSSAI (FOSCOS) <https://foscoss.fssai.gov.in/>.

5. Criteria of FSSAI License/Registration:-

Turnover up to Rs. 12 Lacs per annum	Registration Rs. 100
Turnover up to Rs. 20 Crores per annum	State License Rs. 2,000
Turnover more than Rs. 20 Crores per annum	Central License Rs. 7,500

6. Franchise owners shall not share their login credentials with anyone & in case if they shared their details then they will be solely responsible for the misuse or fraudulent transaction occurred, if any.

7. In case if any of the products get tampered or Damage at the time of delivery then Franchise have to inform to the respective consignor within the 24 hours from the time of receiving the products. It is compulsory for all the Franchise to specific/discrepancy reasons on the POD & same should be signed by the Franchise.

8. Company will not charge any shipping & handling charges, if the Franchise place the minimum order of 10,000 B.V and for Hilly states it is 25,000 B.V. Otherwise Franchise can buy the products on to pay basis.

9. The offer product Purchase by the Distributor through their wallet from the Franchise, Franchise will be credited the wallet amount in their Franchise Scheme wallet ledger after the adjustment of margin depending upon the category of offer product.

10. If a Franchise interested to return or exchange the products directly to the Company then they have to prior inform the Company & share the details on the Company standard product return form with reason for return, copy of Invoice. The FMCG products will accept if return within one (1) month and any other category product will accept if return within Three (3) months from the date of purchase. The detail format should be email to care@provedaindia.com & after getting the final confirmation from the respective Depot/Warehouse, the Company will share the confirmation of product return to Depot/Warehouse.

11. Franchises have to maintain 60% of stock level as per the Company policy.

12. If any shoppe/mart interested to close their operation due to any reason and wants to settle their account with the company then they have to forward a request email for shoppe/mart closure from their registered email address with all the details. The company will settle their accounts within 30 days from the date of request email and the Company will refund the final amount after deduction of the branding/business support amount & 5% service charges from the final settlement amount.

13. As per the Consumer Protection (Direct Selling) Rules, 2021, an entity should not to be engaged in the business of Direct Selling that are declared 'Bankrupt' under Insolvency and Bankruptcy Code, 2016. A self declaration as per the attached annexure is to be attached with application form duly signed.

Authorised Signatory
Applicant must be 18 years of age or older

Date

Proveda Marketing India Pvt. Ltd.
An ISO 9001:2015 Company | GMP & HALAL Certified

Office- A-42, Ashoka Crescent Road, DLF Phase 1, Gurugram-122002, Haryana
Customer Care No.: 0124-4269205 | Email: info@provedaindia.com

All information provided here will be kept strictly confidential and will not be used for any other purpose



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COMPLAINT RULES WHILE RECEIVING YOUR ORDERS



THINGS TO KEEP IN MI When Getting Your Products From Delivery Agents

- When taking an order from the delivery agent, make sure that the box you are being given has no box short or damage? You should also make sure that the box is torn or wet. Also make sure that the box has a proper taping or not.
- While taking the products, **Mention the details of the short / damage / leakage etc. on the receiving copy, and take sign of the courier boy and keep a copy of it with you for record.** After this, mail the signed receiving copy, invoice copy, order copy along with box photo to the company's email id - care@provedaindia.com within **24 hours for online and 48 hours for by vehicle delivery** after receiving the products. Do not throw damage / leakage boxes without informing the company by e-mail.

If all your products are not according to your order, follow the instructions below

- Take a photo of the product box from all sides.
- Weigh all the products you have received by filling them in the box and also take a photo of the weight.
- **Send the signed receiving copy, invoice copy, order copy along with box photo to the company's e-mail id - care@provedaindia.com, as well as tell us the names and quantities of the products that you did not get.**
- **POD copies of which are not the signature of delivery agents with pay short / damage / leakage comments and are complaining, the company will not accept complaints.**
- Remember to share this information with the concern Warehouse / Depot within 24 hours for online and 48 hours from vehicle delivery after receiving the products.





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आर्डर रिसीव करते समय ध्यान देने योग्य बातें



डिलीवरी एजेंटों से अपने उत्पादों को प्राप्त करते समय ध्यान रखने योग्य बातें

- डिलीवरी एजेंट से ऑर्डर लेते समय, यह सुनिश्चित कर लें कि जो बॉक्स आपको मिल रहे हैं वे गायब या नुकसान की स्थिति में हैं या नहीं? और आपको यह भी सुनिश्चित करना चाहिए कि बक्से फटे या गीले स्थिति में हैं? यह भी सुनिश्चित करें कि बॉक्स में प्रॉपर टेपिंग है या नहीं।
- उत्पादों को प्राप्त करते समय, प्राप्त प्रति पर शॉर्ट / डैमेज / लीकेज आदि के विवरण का उल्लेख करें, और डिलीवरी एजेंट के हस्ताक्षर POD प्रतिलिपि पे लें और इसकी एक प्रति अपने पास रिकॉर्ड के लिए रखें। इसके बाद हस्ताक्षरित प्राप्तप्रति, इनवॉइस कॉपी, आर्डर कॉपी और बॉक्स फोटो को कंपनी के ई-मेल care@provedaindia पर मेल करें। ई-मेल द्वारा कंपनी को सूचित किए बिना शॉर्ट / डैमेज / लीकेज बक्से को न फेंके।

यदि आपके सभी उत्पाद आपके आदेश के अनुसार नहीं हैं, तो नीचे दिए गए निर्देशों का पालन करें।

- बॉक्स की सभी तरफ से फोटो लें।
- आपके द्वारा प्राप्त सभी उत्पादों को बॉक्स में भरकर वजन करें और वजन की एक फोटो भी लें।
- हस्ताक्षरित प्राप्तप्रति, इनवॉइस कॉपी, आर्डर कॉपी और बॉक्स फोटो को कंपनी के ई-मेल care@provedaindia पर भेजें, साथ ही हमें उन उत्पादों के नाम और मात्रा भी बताएं जो आपको नहीं मिले।
- जिन POD की प्रतियां पे शॉर्ट / डैमेज / लीकेज के कमेंट्स के साथ डिलीवरी एजेंट्स के सिग्रेचर नहीं हैं और वे शिकायत कर रहे हैं, कंपनी शिकायतों को स्वीकार नहीं करेगी।
- उत्पादों को प्राप्त करने के बाद ऑनलाइन एजेंटों से शिकायत भेजने का समय प्रोडक्ट प्राप्ति से 24 घंटे और वाहन वितरण से 48 घंटे है।

